



## Service Guides

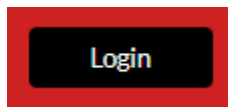
Updated December 2022

# HOW TO QUOTE & SHIP ONLINE

You are now able to complete your Shipment Online with SwiftPac. Do so from **Quote & Ship** feature designed to Save you time and money and customize your shipments. Get a Quote, Ship and Pay online from anywhere in the USA and the Caribbean - all from your computer or mobile device. See how Convenient, Quick & Easy it is to use!

Go to the [www.swiftpac.com](http://www.swiftpac.com) Home Page.

**Step 1.** Log in to your account if you have one or proceed to **Step 2**.



You do not need to have an existing SwiftPac account to use this application to ship. The system will create an account automatically once you enter your information.

**Step 2.** From the homepage, Select Either the **Get A Quote** (calculator) **OR** from the **Swift Tools** menu on the left side, click **Quote & Ship**.



Login to Your Account


Login

Need help logging in?

Don't Have an Account? Sign Up Here

**FREEDOM<sup>to</sup>SHIP**

Ship from the US to the Caribbean & within the Caribbean region!



Air Cargo | Ocean Cargo | E-Commerce Services

Swift Tools

Quote & Ship

Pre-Alert a package!

Manage your cargo

Cargo Booking Request


Submit a Purchase Request


Bill Pay Service Request


Book Cargo & Charters

Cargo Pickup & Delivery

SwiftPac Shop

Manage Your Cargo

Click To Pre-Alert

View Unclaimed Packages

Get A Quote

Calculate rate & Ship

Get Rates

Track Your Packages

Enter tracking or warehouse number(s) separated by comma (,) to track the status of your packages.

Track

SwiftPac Service Guide

Learn More



**The Get A Quote Form** will provide a 'quick quote' and allow you to create a shipment.

**Step 3.** Select the **Origin (From) & Destination (To...)** of your **shipment** from the drop-down list.

**Don't see a SwiftPac warehouse location in your State?** You can now ship packages and cargo from almost any place in the USA and the Caribbean. Just select **United States** or **Your Country** and enter the correct address. Then start the process of entering your package information. Once your shipment is complete, your cargo will be picked up and shipped to destination.

**Note:** After selecting a Country, Select **City**.

**Step 4.** Pick the Package Type you want to ship.

The drop down display shows a picture of each package type. If you choose Small Pac Courier, enter **accurate** measurements and weight for the package.

**Step 5.** Click the **Get Rates** button to obtain a quote for your shipment.

See example list of rates below. That's your **Quick Quote**.

**Quote & Ship**

Description	Service	Size/Weight	Estimated Freight	Other Charges)	Estimated Total	
<a href="#">SwiftPac Economy Air</a>	Air ✈️ Standard	4 lbs	16.50 USD	1.25	17.75 USD	
<a href="#">SwiftPac Express Air</a>	Express ✈️ Priority	4 lbs	20.50 USD	1.25	21.75 USD	

**Quotes provided above are 'Tariff Rates'. Call 844 707 7447 for eligible Repeat Customer and Volume Discount.**

\* Rates shown here may be different from the actual charges for your shipment. Differences may occur based on actual weight, dimensions, currency conversion and other factors. Transit Time is from Warehouse Departure to Destination Port Arrival. Rates DO NOT include Local Duties & Taxes.

**Step 6.** If you only want to get a quote, click the button in the top right corner to close the window.

If you are ready to create a shipment, Click the button on the right of your preferred quote and you will be taken to Quote & Ship form.

## The Quote & Ship Form

QUOTE & SHIP

ADDRESS INFORMATION

Ship From (Origin)

Country\*  
Doral/Miami FL Warehouse

Zip/Postal Code\* / State  
33122 FL

Street Address\*  
2281 NW 82nd Ave

City\*  
Doral

Ship To (Destination)

Country\*  
Antigua and Barbuda

City\*

Street Address\*  
Enter the Street Address

This address is a ☒ Business ☐ Residence

Will any of these Services be needed at Pick-up?  
☐ Inside Pickup ☐ Upstairs Pickup ☐ Lift Gate ☐ Fork Lift

This address is a ☒ Business ☐ Residence


Do you need any of these Services at Delivery?  
☐ Customs Clearance ☐ Door Delivery ☐ Lift Gate ☐ Fork Lift

Continue

The Location or Country, City, Zip Code/State you selected to get the 'Quick Quote' will be saved and pre-filled for you in the form fields.

**Street Address will be blank.**

Remember to fill it in.

If you clicked on [Quote & Ship](#)  in **Step 2**, you would be taken directly to the Quote & Ship form to complete the Address Information.

QUOTE & SHIP

ADDRESS INFORMATION

**Ship From (Origin)**

Country\*  
Brooklyn NY Warehouse ▼

Zip/Postal Code\* / State  
11234 NY

Street Address\*  
2018 Utica Ave

City\*  
Brooklyn

This address is a ☒ Business ☐ Residence

Will any of these Services be needed at Pick-up?

☐ Inside Pickup ☐ Upstairs Pickup ☐ Lift Gate ☐ Fork Lift

**Ship To (Destination)**

Country\*  
Saint Kitts and Nevis ▼

City\*  
Basseterre

Street Address\*  
Enter the Street Address

This address is a ☒ Business ☐ Residence

Do you need any of these Services at Delivery?

☐ Customs Clearance ☐ Door Delivery ☐ Lift Gate ☐ Fork Lift

Continue

**IMPORTANT:** Always type in the correct Street Address\*.

Check the box next to any **Additional Services Required**.

Click the 

Continue

 button to proceed to fill in the Shipment details.

**Step 7.** Select and fill in the package details. Click the **+ ADD PACKAGE** link to save a row.

**NOTE:** You can quote for multiple packages of the same weight and measurements in one row.

If packaging, description, weight or measurement is different, you must add multiple rows.

ADDRESS INFORMATION

SHIPMENT DETAILS

*Enter items with **Identical** package type, description, weight & measurement **Together**. Click **+ ADD PACKAGE** after each line entered.*

Package Type*	Item Description*	Quantity*	Value*	Weight (lb)*	Dimensions: L x W x H (in)*			Fragile?
Small Pac Courier ▼	Auto Parts ▼	1	of Each	4	10	2	1	<input type="checkbox"/>


+ ADD PACKAGE

^

Click the back button to go back to the previous section.

Click on the  button to remove a row.

**SHIPMENT DETAILS** ❗ Enter items with **Identical** package type, description, weight & measurement **Together**. Click **+ADD PACKAGE** after each line entered.




Package Type*	Item Description*	Quantity*	Value*	Weight (lb)*	Dimensions: L x W x H (in)*			Fragile?
Select	Choose		of Each	of Each	L(in)	W(in)	H(in)	<input type="checkbox"/>
<b>+ADD PACKAGE</b>								
Small Pac Courier	Book/Magazine	2	5	4	10	2	1	No 

**Get Rates**


**Step 8.** Click the **Get Rates** button to view your quote.

The following is an example of a quote. You will see multiple options depending on the Origin and Destination.

**SHIPMENT COST AND TRANSIT TIME**

Description	Service Type	Size/Weight	Arrival Estimate	Freight Cost	Other Service(s)	Total	
<a href="#">SwiftPac Rush Express Int.</a>	Priority  Courier	8 Lbs 4 Kg	1 Day(s) Fri 23 Sep	\$65.83	<span style="border: 1px solid green; padding: 2px;">\$1.25</span>	\$67.08	<input type="radio"/>
<a href="#">SwiftPac Economy Air Int.</a>	Economy  Courier	8 Lbs 4 Kg	5 Day(s) Tue 27 Sep	\$51.12	<span style="border: 1px solid green; padding: 2px;">\$1.25</span>	\$52.37	<input type="radio"/>
<a href="#">Flat Rate Package</a> Up to 10 lbs	Air Standard  Walk In	8 Lbs 4 Kg	4-7 Days Mon 26 Sep	\$45.00	<span style="border: 1px solid green; padding: 2px;">\$11.25</span>	\$56.25	<input type="radio"/>



**Complete Now**

Please select a service from the list 

**Step 9.** Compare service options and select the one best for your needs then click

**Complete Now**

**SHIPMENT COST AND TRANSIT TIME**

Description	Service Type	Size/Weight	Arrival Estimate	Freight Cost	Other Service(s)	Total	
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**Complete Now**

**Step 10.** Enter your **SwiftPac Account Number** or enter your **First Name and Last Name**. If you already have a SwiftPac account, it will pop up. Confirm and Enter your **Phone Number**. Do the same for the Consignee.

\*If you or the consignee is using SwiftPac for the first time, the system will automatically create a **New SwiftPac account**.

**SHIPMENT COST AND TRANSIT TIME**

**PERSONAL INFORMATION**

Shipper		Consignee	
SwiftPac Account Number :		SwiftPac Account Number :	
<input type="text" value="Enter a SwiftPac Account No."/>		<input type="text" value="Enter a SwiftPac Account No."/>	
First Name*	Last Name*	First Name*	Last Name*
<input type="text" value="Enter First Name"/>	<input type="text" value="Enter Last Name"/>	<input type="text" value="Enter First Name"/>	<input type="text" value="Enter Last Name"/>
Email*	Contact No*	Email*	Contact No*
<input type="text"/>	<input type="text" value="( ) _ - _"/>	<input type="text"/>	<input type="text" value="( ) _ - _"/>
<input type="button" value="CLEAR"/>		<input type="button" value="CLEAR"/>	
<input type="button" value="Create &amp; Pay"/>			

Click

**Create & Pay**

**Step 11.** Review the Service Summary section on the right then fill in the payment terms and details.

**SUMMARY AND PAYMENT**

<b>Payment Terms</b> <input type="radio"/> Prepay	<b>Bill To</b> <input type="radio"/> Shipper <input type="radio"/> Consignee	<b>Shipment Review</b> <table border="1"> <thead> <tr> <th colspan="2">Service Summary</th> </tr> </thead> <tbody> <tr> <td>Service</td> <td>SwiftPac Economy Air Int.</td> </tr> <tr> <td>Route</td> <td>US → LC</td> </tr> <tr> <th colspan="2">Charges</th> </tr> <tr> <td>Freight Cost</td> <td>\$51.12</td> </tr> <tr> <td>Insurance</td> <td>\$1.25</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>\$52.37 USD</b></td> </tr> </tbody> </table>	Service Summary		Service	SwiftPac Economy Air Int.	Route	US → LC	Charges		Freight Cost	\$51.12	Insurance	\$1.25	<b>TOTAL</b>	<b>\$52.37 USD</b>
Service Summary																
Service	SwiftPac Economy Air Int.															
Route	US → LC															
Charges																
Freight Cost	\$51.12															
Insurance	\$1.25															
<b>TOTAL</b>	<b>\$52.37 USD</b>															
<b>Payment Method</b> <input type="text" value="Select"/>	<b>Preferred Destination Office</b> <input type="text" value="Swiftpac Agency St.Lucia"/>															
<b>Terms of Agreement</b> <input type="checkbox"/> I Accept the Terms & Conditions of service.																
<input type="button" value="Submit &amp; Create Shipment"/>																

Multiple Payment Terms and Methods are Available.

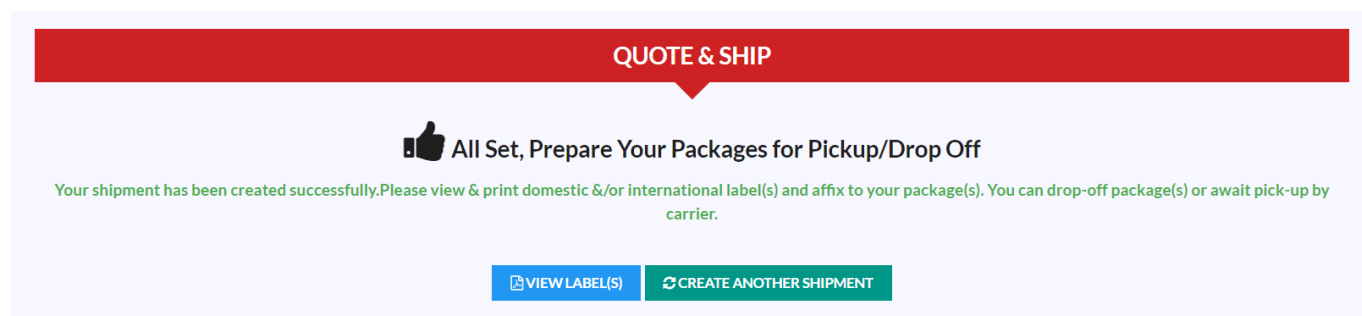
Ensure that you read and understand the **Terms & Conditions** of service.

Accept the **Terms and Conditions** and click

**Submit & Create Shipment**

**Step 12.** Once your shipment is submitted, this screen will appear.

**View and Print** your SwiftPac Shipping Labels.



You will receive an email notification once your shipment is processed.

Track your shipments on [www.swiftpac.com](http://www.swiftpac.com).