



SwiftPac Service Guides

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PRE-ALERT IS IMPORTANT!



Pre-Alerting involves providing SwiftPac with tracking information, item description and shipping instructions for incoming packages or cargo. Always Pre-Alert your packages regardless of size or cost.

⚠ The Pre-Alert must be sent after you receive shipment confirmation and tracking from your supplier and BEFORE the package arrives at the Miami Warehouse.

Why it is important to Pre-Alert Your Cargo?

1. You can let us know how you would like your packages to be shipped.

YOUR SHIPPING OPTIONS		
✈ Express	✈ Air	🚢 Ocean
SPX (Small Package Express) Fast Air Service <ul style="list-style-type: none"> • 1 - 3 Day Transit • Daily Shipments (Business days) 	Regular (Economy) Air Service <ul style="list-style-type: none"> • 5 - 7 Day Transit • Departs 1 to 2 times per week 	Regular Ocean Freight <ul style="list-style-type: none"> • 7 - 14 Day Transit • Departs Once (1 time) per week

2. You can request **Consolidation*** and choose a ***Release Date*** for your shipment (if you are a ***Premium** or a **Commercial** customer).

3. Your items are processed even faster when they arrive at our Miami Warehouse.

4. Customs Clearance at destination is quicker and easier. **Uploading your Invoice** helps you avoid delays and Reassessment of Duties by Local Customs.

*Restrictions Apply. See [How to Submit a PreAlert](#)