

THE PACKAGE ALERT NOTICE


FOR PACKAGES THAT WERE NOT PRE-ALERTED

Dear Customer,

SwiftPac Warehouse process is as follows:

For any package that was **NOT PRE-ALERTED**, you will receive a Package Alert.

See an example of the email notice below:



PACKAGE ALERT!

Hi **John Doe**

We have just received a package or cargo to your Account (**SVD#####**).

Tracking#: 9400101679834514384129

! MORE INFORMATION REQUIRED

- Package Description
- Invoice Value

are required in order to process your package.

Click below to submit these details before **8:30 am** tomorrow.

UPDATE PACKAGE INFO

Problems or questions? Call us at 784.456.5400
or email customersupport@swiftpac.com

Please update the required information to speed up the processing of your package and avoid any delays... and Remember to always Pre-Alert!

