

# Package Alert Notice


## WHAT DOES IT MEAN?

Dear Customer,

We have updated our warehouse processes as follows:

For any package  
arriving the Miami Warehouse that was  
**NOT PRE-ALERTED**,  
you will receive a  
**Package Alert.**

See an example of the email notice below:



**PACKAGE ALERT!**

Hi **John Doe**

We have just received a package or cargo  
to your Account (**SVD#####**).

**Tracking#:** 9400101679834514384129

**! MORE INFORMATION REQUIRED**

- **Package Description**
- **Invoice Value**

are required in order to process your package.

Click below to submit these details before **8:30 am** tomorrow.

**UPDATE PACKAGE INFO**

Problems or questions? Call us at 784.456.5400  
or email [customersupport@swiftpac.com](mailto:customersupport@swiftpac.com)

Please update the required information to speed up the processing of your package and avoid any delays.

