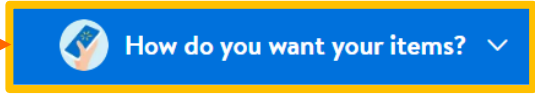
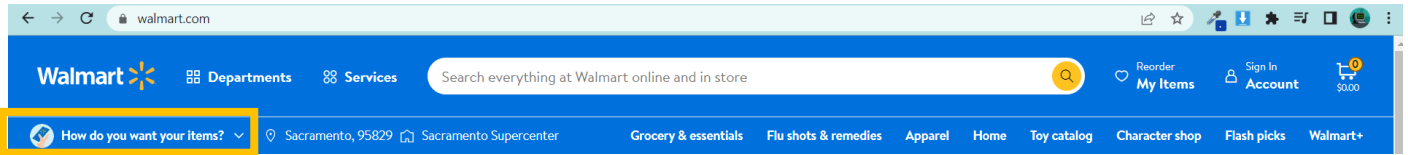


# How to Avoid Delivery Issues when Ordering from Walmart



Go to [Walmart.com](https://www.walmart.com)

1. Click on the **question** below Walmart's logo (on left of the top menu bar):



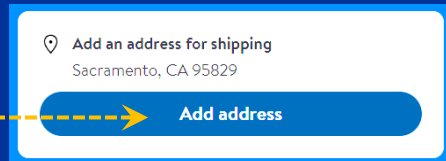
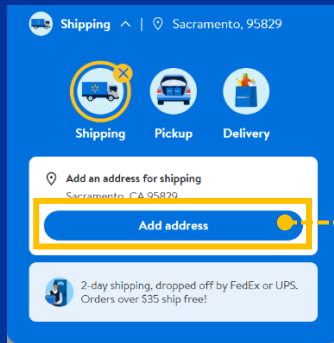
2. Select the "Shipping" option.



**IMPORTANT:**  
If **"Shipping"** is not selected, your order will be treated as a residential delivery. It will not be properly packaged or labelled and may arrive at warehouse in plastic bags - putting your item at risk for damage and ending up in UNKNOWN.

Note a default address may be displayed. We have to ensure this address is our **Miami Warehouse Address**.

3. To update the address, click the **Add address** button.



The form below will open.

4. Fill in the required fields, ensuring that:

- First name & Last name are exactly as seen on **SwiftPac Account**
- Street address is **2281 Northwest 82nd Avenue**
- Apt, suite, etc. is **STE {Account/Box #}**
- City is **Doral**
- State is **FL (Florida)**
- Zip Code is **33122**
- Phone number can be **(305) 470-8998**

**Add Address**  
=  
**Add your SwiftPac Address for Shipping**

**IMPORTANT:**  
Apt, suite, etc. **MUST** be filled in with **STE. Account/Box Number.**

Click **Save.**

After you hit Save, the message below may pop up.

5. Click the **Use this address** button.

The form will update to the one on the right.

6. Check the radio button then Click **Save**.

The Shipping dropdown on the left top bar will now be updated:

This means the default Shipping address is now saved in the Web browser session.



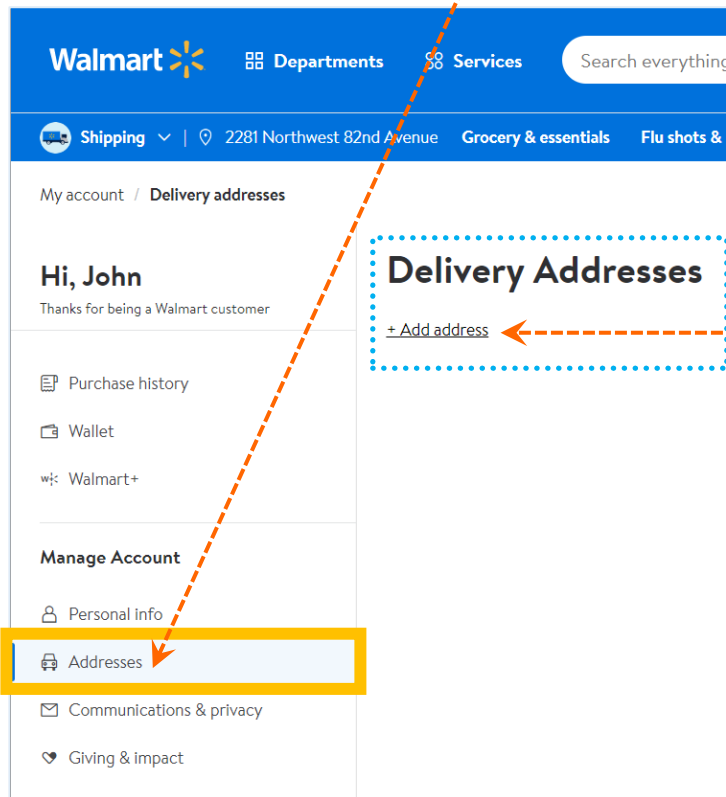
If using your own device, you may want to save the address for future orders.

7. To save the Address on your device, **sign in** to your Walmart Account **or create** a new one.

Use the menu on the right of the top bar.

Once logged in to your Account...

8. On the left menu, Select **Addresses** under **Manage Account**.



9. Click **+ Add address**.

10. Use the Correct Format (Step 4.) to fill in the form.

Lastly, check the box to set this as your **preferred delivery address**

and Click **Save**.

**For More Assistance,  
CONTACT THE SWIFTCARE TEAM**

**Monday-Friday, 8:30 am to 5:00 pm**

**WhatsApp Text:** 1 (305) 391 5005

**Messenger Chat:** Facebook or Instagram

**Email:** [customersupport@swiftpac.com](mailto:customersupport@swiftpac.com)